

Overview

The HP LaserJet Pro MFP M428-focus your time growing your business and staying ahead.

Winning in business means working smarter. The HP LaserJet Pro MFP M428 is designed to let you focus your time where it's most effective-growing your business and staying ahead of the competition.

Built to keep you—and your business—moving forward

Scan files directly to Microsoft® SharePoint, email, USB, and network folders.[1]

Best-in-class security- detect and stop attacks[6]

A suite of embedded security features help protect your MFP from being an entry point for attacks.[6]

Simply designed to uncomplicate your day

Set up this MFP fast, and easily manage device settings to help increase overall printing efficiency.

Sustainability is smart business

Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges

Features

Enhanced workflows	Wi-Fi-Dual band
Enhanced security	Bluetooth Low-Energy for HP Roam for Business
New user interface	Energy efficient

^[1] Some scan apps may require an Internet connection to the printer. Services may require registration. App availability varies by country, language, and agreements. For details, see http://www.hpconnected.com

^[6] Based on HP review of 2019 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit http://hp.com/go/PrintersThatProtect. For more information: http://hp.com/go/printersecurityclaims

Specifications

Print Resolution Technologies	HP FastRes 1200, HP ProRes1200, Economode
Print quality black (best)	Fine Lines (1200 x 1200 dpi)
Print speed black (ISO, A4)	Up to 38 ppm (default) ; Up to 40 ppm (HP High Speed)
Print speed black (ISO, letter)	Up to 40 ppm (default) ; Up to 42 ppm (HP High Speed)
Print speed	Prints up to 40/42 ppm (A4/LTR) (HP High Speed)
Functions	Print, Copy, Scan, Email
Duplex printing	Automatic (default)
Duty cycle (monthly, A4)	Up to 80,000 pages
Duty cycle (monthly, letter)	Up to 80,000 pages ^[11]
Printer smart software features	Apple AirPrint™, Mopria certified, Google Cloud Print 2.0, HP ePrint, and Wi-Fi Direct Printing, HP Auto-On/Auto-Off Technology, Intuitive 2.7" touchscreen control panel, Scan/Print from Cloud using apps on the control panel, Job Storage with PIN printing, Print from USB, N-up printing, collation
Copier smart software features	Instant-on copy; up to 999 multiple copies; Scan once print many; Collation; Reduce/enlarge from 25 to 400% (custom page size presets, binding margin, and two pages to one page); Fit to page; Brightness (lighter/darker); Quality (draft/normal/best); ID copy; Enhancements (optimize for content with presets: none, text, photo, mixed); Copy preview (scan glass only)
Scanner advanced features	Scan to cloud (Google Drive and DropBox) Scan to email with LDAP email address lookup, Scan to network folder, Scan to USB, Scan to Microsoft SharePoint®, Scan to computer with software, Quick Sets
Energy savings feature technology	HP Auto-On/Auto-Off Technology; Instant-on Technology
Replacement cartridges	AMS: For distribution and use in North America and Latin America only: HP 58A Black LaserJet Toner Cartridge (~3,000 pages), CF258A HP 58X Black LaserJet Toner Cartridge (~10,000 pages), CF258X; EMEA: For distribution and use in Europe, Middle East, Russia, CIS, and Africa only: HP 59A Black LaserJet Toner Cartridge (~3,000 pages), CF259A HP 59X Black LaserJet Toner Cartridge (~10,000 pages), CF259X; APJ: For distribution and use only in Asia Pacific - excluding China (PRC) and India: HP 76A Black LaserJet Toner Cartridge (~3,000 pages), CF276A HP 76X Black LaserJet Toner Cartridge (~10,000 pages), CF276X ^[3]
Supplies feature	HP JetIntelligence Cartridge
Connectivity, standard	1 Hi-Speed USB 2.0; 1 rear host USB; 1 Front USB port; Gigabit Ethernet 10/100/1000BASE-T network; 802.3az(EEE); 802.11b/g/n/2.4/5 GHZ Wi-Fi radio
Network capabilities	Yes, via built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Ethernet; Authentication via 802.1X
Wireless capability	Yes, built-in dual-band Wi-Fi; Authentication via WEP, WPA/WPA2, WPA Enterprise; Encryption via AES or TKIP; WPS; Wi-Fi Direct; Bluetooth Low- Energy

Mobile printing capability	HP Smart App; HP ePrint; Apple AirPrint™; Mobile Apps; Mopria™ Certified; Wi-Fi® Direct Printing; Google Cloud Print™
Network protocols, supported	TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint™, Google Cloud Print 2.0, Mopria, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management; Management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download
Software included	No software solutions are included in the Box, only on http://hp.com, http://123.hp.com;
Compatible Operating Systems	Windows Client OS (32/64 bit), Win10, Win8.1, Win 8 Basic, Win8 Pro, Win8 Enterprise, Win8 Enterprise N, Win7 Starter Edition SP1, UPD Win7 Ultimate, Mobile OS, iOS, Android, Mac, Apple® macOS Sierra v10.12, Apple® macOS High Sierra v10.13, Apple® macOS Mojave v10.14, Discrete PCL6 Printer Driver, For more information on the supported operating systems go to http://support.hp.com, Enter your product name and search, Click on User Guides and enter your product name and search for User Guide, Search for your (Product Name) - User Guide, Search for the Supported Operating Systems section, UPD PCL6 / PS Printer Drivers, Supported Operating systems, For more information on the supported operating systems see http://www.hp.com/go/upd
Sustainable impact specifications	Mercury-free
Energy star certified	Yes
Ecolabels	ENERGY STAR® qualified; EPEAT® Silver; Blue Angel ^[16]
Blue Angel compliant	Yes, Blue Angel DE-UZ 219—only ensured when using Original HP supplies
Copy speed (black, normal quality, A4)	Up to 38 cpm
Copy speed black (normal, letter)	Up to 40 cpm
Copy speed black duplex (A4)	Up to 31 cpm
Copy speed black duplex (Letter)	Up to 33 cpm
Digital sending standard features	Scan to email with LDAP email address lookup, Scan to network folder, Scan to USB, Scan to Microsoft SharePoint®, Scan to computer with software, Quick Sets
Faxing	No
Scan speed (normal, A4)	Up to 29 ipm (b&w), up to 20 ipm (color)
Scan speed (normal, letter)	Up to 31 ipm (b&w), up to 21 ipm (color)
Scan file format	PDF, JPG, TIFF
Scan input modes	Front-panel scan, copy, email, or file buttons; HP Scan software; and user application via TWAIN or WIA
Scan technology	Contact Image Sensor (CIS)
Scanner type	Flatbed, ADF
Display area (imperial)	2.13 x 1.59 in
Display area (metric)	5.4 x 4.05 cm
Display	2.7" (6.86 cm) intuitive color touchscreen (CGD)

Minimum dimensions (W \times D \times H)	420 x 390 x 323 mm (without trays and covers not extended)
Minimum dimensions (W \times D \times H)	16.54 x 15.35 x 12.72 in (without trays and covers not extended)
Weight	12.6 kg
Weight	27.78 lb
Power consumption	510 watts (active printing), 7.5 watts (ready), 0.9 watts (sleep), 0.9 watts (Auto Off/Wake on LAN, enabled at shipment), 0.06 watts (Auto-off/Manual-on), 0.06 (Manual Off) ^[2]
Power supply type	Internal (Built-in) power supply
What's in the box	HP LaserJet Pro M428dw; Preinstalled HP Black LaserJet Toner Cartridge (59A for EMEA, 58A for AMS, 76A for AP, yield ~3,000 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable. HP printer software is available at http://www.hp.com/support ^[17]
Manufacturer Warranty	One-year warranty, return to HP Authorized Service Provider

Additional specifications

Accessories	HP LaserJet 550-sheet Feeder Tray D9P29A; HP v222w 16 GB Mini USB Drive POR81AA
Acoustic power emissions (active scan)	6.3 Bel(A) (Scanning with ADF running)
Acoustic power emissions (active, printing)	6.7 Bel(A) (Printing at 38 ppm)
Acoustic power emissions (ready)	Inaudible
Acoustic pressure emissions bystander (active scan)	48 dB(A) (Scanning with ADF running)
Acoustic pressure emissions bystander (active, printing)	53 dB(A)
Acoustic pressure emissions bystander (ready)	Inaudible
Auto fax reduction supported	No
Automatic document feeder capacity	Standard, 50 sheets
Automatic paper sensor	No
Bit depth	24-bit
Bottom margin (A4)	5 mm
Business filter	cMPS
Cable included	Yes, 1 USB cable
Cartons per layer	6
Certifications and compliances	CSA (Canada), ANZ (Australia & New Zealand), TUV and GS Mark (Germany), BSMI (Taiwan), CCC (China), KC & KCC (South Korea), NOM (Mexico), Malaysia, Singapore, Chile, Vietnam, Eastern European approvals, CE Marking, FCC approval, BIS(India), S-Mark(Argentina), UL listed and etc.
Color scanning	Yes
Compatible Network Operating Systems	Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016 64-bit, Failover Cluster 2008 R2, Failover Cluster 2012 R2, Terminal server 2008 R2, Remote Desktop server 2012 R2, Citrix Server 6.5, Citrix XenApp & XenDesktop 7.6, Novell iPrint server, Citrix Ready Kit Certification - Upto Citrix Server 7.18 for more information see http://citrixready.citrix.com, Linux- For more information see http://developers.hp.com/hp-linux-imaging-and-printing, Unix- For more information see http://hp.com/go/unixmodelscripts, UPD PCL6 / PS Printer Drivers, Supported for Compatible Network Operating systems please see http://hp.com/go/upd
Component type	Printer
Control panel	2.7" Color Touchscreen
Copier scaling (ADF)	25 to 400%

Copier settings	ID Copy; Number of copies; Resize (including 2-Up); Lighter/Darker; Enhancements; Original Size; Binding Margin; Collation; Tray Selection; Two-Sided; Quality (Draft/Normal/Best); Save Current Settings; Restore Factory Defaults
Copies, maximum	Up to 999 copies
Copy reduce / enlarge settings	25 to 400%
Copy resolution (black text)	Up to 600 x 600 dpi
Copy resolution (color text and graphics)	Up to 600 x 600 dpi
Count of layers in pallet	5 (NA), 4 (EMEA,AP)
Country of origin	Made in China; Made in Brazil (W1A28A#696)
Distinctive ring detection supported	No
Downloadable software	From http://123.hp.com, HP Easy Start (Guided Software Install for Windows and Mac), From http://hp.com for Windows OS, Full-solution software and drivers, Basic-solution software and drivers, HP PCL6 XPS Discrete Print Driver, Product Documentation and Support, From http://hp.com for Mac OS, HP Easy Start (Guided Software Install), HP Mac PS Print Driver, HP Easy Admin, For Mobile OS, iOS For more information see http://hp.com/go/businessmobileprinting, Android For more information see http://hp.com/go/businessmobileprinting, From http://hp.com for printer administrators, Printer Administrator Resource Kit (Driver Configuration Utility - Driver Deployment Utility - Managed Printing Administrator), HP Universal Print Drivers PCL6 GDI & PS GDI for Windows, HP ePrint Software (Mobile Driver for Windows), SAP Print Drivers for more information see http://support.hp.com/us-en/document/c05051702, HP Web JetAdmin, HP JetAdvantage Security Manager, HPLIP Linux Printer Driver for more information see http://hplipopensource.com/hplip-web/index.html, Unix Model Script Printer Driver for more information see http://hp.com/go/unixmodelscripts, ReadIris
Driver updates	Latest supported operating systems and Print drivers available at http://www.hp.com/support/ljM428MFP
Duplex ADF scanning	No
Duty cycle note	Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
Dynamic security	Dynamic security enabled printer
Electromagnetic compatibility	CISPR 32:2012/EN 55032:2012 - Class B, CISPR 32:2015/EN 55032:2015 - Class B, EN 61000-3-2:2014, EN 61000-3-3:2013, EN 55024:2010+A1:2015, FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 6;
Engine life	200000
Enhanced scanning resolution	Up to 1200 x 1200 dpi
Envelope Feeder	No
Fax Auto Redial	No

Finished output handling	Sheetfeed
First copy out black (A4)	As fast as 7.2 sec
First copy out black (A4, sleep)	As fast as 9.5 sec
First copy out black (letter)	As fast as 6.8 sec
First copy out black (letter, sleep)	As fast as 9.1 sec
First page out black (A4, ready)	As fast as 6.3 sec
First page out black (A4, sleep)	As fast as 8.8 sec
First page out black (letter, ready)	As fast as 6.1 sec
First page out black (letter, sleep)	As fast as 8.6 sec
Fonts and typefaces	84 scalable TrueType fonts
Input capacity	Up to 350 sheets (Tray 1: up to 100 sheets; Tray 2: up to 250 sheets)
Internal Storage	No
Left margin (A4)	4 mm
Levels of grayscale	256
Mac compatible	Yes
Maximum Input Capacity (envelopes)	Up to 10 envelopes
Maximum Memory	512 MB
Maximum dimensions (W x D x H)	16.93 x 25 x 12.8 in
Maximum dimensions (W x D x H)	430 x 634 x 325 mm
Maximum input capacity (sheets)	Up to 900 sheets (with Optional 550-sheet tray)
Maximum output capacity (sheets)	Up to 150 sheets
Maximum print area	207.4 x 347.1mm
Media size (ADF)	Letter; Legal; A4; custom sizes 102 x 152 to 216 x 356 mm
Media size, tray 1	Letter; Legal; Executive; Oficio (8.5 x 13 in); A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; 5 x 8 in; B6 (JIS); Statement
Media size, tray 2	Letter; Legal; Executive; Oficio (8.5 x 13 in); A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; 5 x 8 in; B6 (JIS); Statement
Media size, tray 3	Letter; Legal; Executive; Oficio (8.5 x 13 in); A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; 5 x 8 in; B6 (JIS); Statement
Media sizes supported	Tray 1: Letter; Legal; Executive; Oficio (8.5 x 13 in); 16K; Japanese Postcard; Double Japan Postcard Rotated; Envelope #10; Envelope Monarch; Envelope B5; Envelope C5; Envelope DL; Custom Size; 4 x 6 in; 5 x 8 in; Statement; Tray 2 & Tray 3: Letter; Legal; Executive; Oficio (8.5 x 13 in); Custom Size; 5 x 8 in; Statement

Media sizes supported	Tray 1: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Japanese Postcard; Double Japan Postcard Rotated; Envelope #10; Envelope Monarch; Envelope B5; Envelope C5; Envelope DL; Custom Size; 4 x 6 in; 5 x 8 in; Statement; Tray 2 & Tray 3: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; 4 x 6 in; B6 (JIS)
Media sizes supported, key	10 x 15 cm; A4; Envelopes
Media sizes supported, key	4 x 6 in; Letter; Legal; Envelopes
Media sizes, custom	Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Tray 2, 3: 104.9 x 148.59 to 215.9 x 355.6 mm
Media sizes, custom	Tray 1: 3 x 5 to 8.5 x 14 in, Tray 2, 3: 4.13 x 5.85 to 8.5 x 14 in
Media type and capacity, ADF	Sheets: 50 uncurled
Media type and capacity, tray 1	Sheets: 100; Envelopes: 10
Media type and capacity, tray 2	Sheets: 250
Media type and capacity, tray 3	Sheets: 550 (optional)
Media types	Paper (plain, EcoEFFICIENT, light, heavy, bond, colored, letterhead, preprinted, prepunched, recycled, rough); envelopes; labels;
Media weight (tray 1)	60 to 200 g/m²
Media weight (tray 2)	60 to 120 g/m²
Media weight (tray 3)	60 to 120 g/m² (optional 550-sheet tray)
Media weight, supported	Tray 1: 60 to 200 g/m 2 ; tray 2, optional 550-sheet tray 3: 60 to 120 g/m 2
Media weight, supported	Tray 1: 16 to 53 lb; tray 2, optional 550-sheet tray 3: 16 to 32 lb
Media weights, supported ADF	14 to 32 lb
Media weights, supported ADF	50 to 120 g/m²
Memory	512 MB
Minimum System Requirements	2 GB available hard disk space, Internet connection, USB port, Internet browser. For additional OS hardware requirements see http://microsoft.com;
Minimum System Requirements for Macintosh	2 GB available hard drive space, Internet connection or USB port, OS hardware requirements see apple.com;
Native scan file format	PDF; JPG
Number of print cartridges	1 (black)
Number of users	3-10 Users
Operating humidity range	10 to 80% RH (non-condensing)
Operating temperature range	50 to 90.5°F
Operating temperature range	10 to 32.5℃
Output capacity	Up to 150 sheets
Package dimensions (W x D x H)	497 x 398 x 490 mm
Package dimensions (W x D x H)	19.56 x 15.66 x 19.29 in

Package weight	34.1 lb
Package weight	15.5 kg
Page yield (set-up/inbox cartridges)	~3000 pages black
Pallet dimensions	47.24 x 39.37 x 102.56 in (NA), 47.24 x 39.37 x 83.27 in (EMEA, AP)
Pallet dimensions (W x D x H)	1200 x 1000 x 2605 mm (NA), 1200 x 1000 x 2115 mm (EMEA, AP)
Pallet weight	1072.9 lb (NA), 868.3 lb (EMEA, AP)
Pallet weight	487.7 kg (NA), 394.7 kg (EMEA, AP)
Paper handling input, optional	Optional third 550-sheet tray
Paper handling input, standard	100-sheet tray 1, 250-sheet input tray 2; 50-sheet Automatic Document Feeder (ADF)
Paper handling output, standard	150-sheet output bin
Paper trays, maximum	3
Paper trays, standard	2
Plug and play	Auto Wireless Connect; HP Smart App
Power	110-volt input voltage: 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz) (Not dual voltage, product varies by part number with # Option code identifier)
Print Technology	Laser
Print Technology Print colors	No No
Print colors	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native
Print colors Print languages	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster
Print colors Print languages Print quality black (normal)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi)
Print colors Print languages Print quality black (normal) Print resolution black (fine lines)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi)
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5) Print speed black (Portrait, A5)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm Up to 14 ppm
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5) Print speed black (Portrait, A5) Print speed duplex (A4)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm Up to 14 ppm Up to 31 ipm
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5) Print speed black (Portrait, A5) Print speed duplex (A4) Print speed duplex (letter)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm Up to 14 ppm Up to 31 ipm Up to 33 ipm
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5) Print speed black (Portrait, A5) Print speed duplex (A4) Print speed duplex (letter) Print speed footnote number (A5)	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm Up to 14 ppm Up to 31 ipm Up to 33 ipm [9]
Print colors Print languages Print quality black (normal) Print resolution black (fine lines) Print speed black (Landscape, A5) Print speed black (Portrait, A5) Print speed duplex (A4) Print speed duplex (letter) Print speed footnote number (A5) Print technology	No HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster Normal (native 600 x 600 dpi; enhanced up to 4800 x 600 dpi) Fine Lines (1200 x 1200 dpi) Up to 63 ppm Up to 14 ppm Up to 31 ipm Up to 33 ipm [9] Laser HP Printer Assistant, HP Utility (Mac), HP Device Toolbox, HP Web JetAdmin Software, HP JetAdvantage Security Manager, HP SNMP Proxy Agent, HP WS Pro Proxy Agent, Printer Administrator Resource Kit for HP Universal Print Driver (Driver Configuration Utility - Driver Deployment

Product long name specifications	HP LaserJet Pro MFP M428dw - Print, Copy, and Scan; Prints up to 40 ppm (Letter); Scan to email/Folder/ USB/Cloud; Up to 80,000 page duty cycle; 750-4,000 recommended monthly page volume; Gigabit ethernet networking; Dual-band wireless networking; Bluetooth low-energy; Wi-Fi Direct; Auto-duplex printing
Product short name specifications	HP LaserJet Pro MFP M428dw, Print, Copy, Scan, Email, Scan to email
Quantity per pallet	30 (NA), 24 (EMEA,AP)
RMN number	SHNGC-1801-01
Recommended media weight (duplex)	16 to 32 lb
Recommended media weight (duplex)	60 to 120 g/m²
Recommended monthly page volume	750 to 4000 ^[12]
Recommended monthly scan volume	750 to 4000
Recommended monthly scan volume note	750 - 4,000
Recommended operating humidity range	30 to 70% RH
Recommended operating temperature range	15 to 27℃
Recommended operating temperature range	59 to 80.6°F
Resolution	Up to 1200 x 1200 dpi
Right margin (A4)	4 mm
Safety	IEC 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2014/EN 60825- 1:2014 (Class 1 Laser/LED Product); IEC 62479:2010/EN 62479:2010;
Scan resolution, hardware	Flatbed (Up to 1200 x 1200 dpi); ADF (Up to 300 x 300 dpi)
Scan resolution, optical	Up to 1200 x 1200 dpi
Scan size (ADF), maximum	216 x 356 mm
Scan size (ADF), maximum	8.5 x 14 in
Scan size (ADF), minimum	4 x 6 in
Scan size (ADF), minimum	102 x 152 mm
Scan size, maximum	216 x 297 mm
Scan size, maximum	8.5 x 11.7 in

Security management	Secure Boot, secure firmware integrity, runtime code integrity, password protect EWS, secure browsing via SSL/TLS 1.0, TLS 1.1, TLS 1.2; IPP over TLS; Network: enable/disable network ports and features, unused protocol and service disablement, SNMPv1 & SNMPv2 community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication; LDAP authentication and authorization; Firewall and ACL; control panel lock, certificates configuration, UPD PIN printing, Syslog, signed firmware, administrator settings, access control SNMPv3, 802.1x wireless authentication (EAP-TLS, LEAP, and PEAP), authentication via WEP, WPA/WPA2 Personal, WPA2-enterprise wired; encryption via AES or TKIP; Encrypted data storage; Secure data erase; Automatic firmware updates; Secure Encrypted Print via optional job storage, Compatible with optional HP JetAdvantage Security Manager, IPPS
Software scan file format	Windows HP Scan SW supports PDF, searchable PDF, JPG, RTF, TXT, BMP, PNG, TIFF. Mac HP Easy Scan SW supports PDF, searchable PDF, JPG, RTF, TXT, JPG-2000, PNG, TIFF;
Standard media sizes (duplex)	A4; Oficio
Standard media sizes (duplex, imperial)	Letter; Legal
Standard output capacity (envelopes)	Up to 10 envelopes
Storage device and direct print support	USB Printing; Wi-Fi Direct
Storage temperature range	-4 to 104°F
Storage temperature range	-20 to 40°C
Target user and print volume	For teams up to 10 users; Prints up to 4,000 pages/month
Tariff numbers	(AM) 8443310000; (EU) 8443310000; (AP) 84433131
Telecom compliance (fax capability)	Wireless: FCC Title 47 CFR, Part 15 Subpart C & E RSS 247 Issue 1, 2015 & RSS 102 Issue 5, 2015; EU Radio Equipment Directive 2014/53/EU; EN301 489-1 V2.1.1; EN301 489-17 V3.1.1; IEC62311:2007; EN62311:2008; EN300 328 V2.1.1(2.4GHz); EN301 893 V2.1.1(5GHz)
Top key features	Scan to email
Top margin (A4)	5 mm
Twain version	Version 2.3
Typical electricity consumption (TEC) number	1.144 kWh/Week (Blue Angel); 0.4125 kWh/Week (Energy Star 3.0) ^[15]
UNSPSC code	43212110
UPC number	(696) 192018914865; (ABT) 192018914803; (ABY) 192018914810; (ACQ) 192018914827; (B13) 192018914834; (B19) 192018914841; (BAZ) 192018914858; (BGJ) 192018914872
Warm-up time	As fast as 45 sec
Waste electrical and electronic weight	12.6 kg
Web address for additional information	http://www.hp.com/go/support

- [2] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption values typically based on measurement of 115 V device.
- [3] Toner cartridges designed for distribution and use within a designated region only; will not work outside of designated region.
- [11] Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
- [12] HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period
- [15] TEC is equal to Best TEC. Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115 V device.
- [16] EPEAT® registered where applicable. EPEAT registration varies by country. See http://www.epeat.net for registration status by country.
- [17] In box cartridge yields 3,000 black pages based on ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details see: http://www.hp.com/go/learnaboutsupplies. Pages may vary based on customer printing conditions and usage.

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