



**FRAMES**

## Indications for Use

Sunglasses (nonprescription) are devices that consist of spectacle frames or clips with absorbing, reflective, tinted, polarizing, or photosensitized lenses intended to be worn by a person to protect the eyes from bright sunlight but not to provide refractive corrections. This device is available for over the counter sale.



**Refer to instructions for use.**

**Please read and keep all safety, security, and use instructions.**

## Important Safety Instructions

**CE** Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

**UK CA** This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

Bose Corporation hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all other applicable UK regulations. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Only use attachments/accessories specified by the manufacturer.
8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



## WARNINGS/CAUTIONS

- Do NOT use the frames at a high volume for any extended period.
  - To avoid hearing damage, use your frames at a comfortable, moderate volume level.
  - Turn the volume down on your device before wearing the frames or placing them near your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Use caution while driving and follow applicable laws regarding use of a mobile phone.
- Focus on your safety and that of others if you use the frames while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc. Remove the frames or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.

- Do NOT use the frames if they emit any loud unusual noise. If this happens, turn the frames off and contact Bose customer service.
- Do NOT submerge or expose the frames for extended period to water, or wear while participating in water sports, e.g., swimming, waterskiing, surfing, etc.
- Remove frames immediately if you experience a warming sensation or loss of audio.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Do NOT wear the frames while charging.
- After each use, wipe both sides of the lenses and all parts of the frame with the cloth provided or a dry cloth.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### CAN ICES-3(B)/NMB-3(B)

### PPE Regulation (EU) 2016/425

## Management Regulation for Low-power Radio-frequency Devices

### Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

### Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

### For Europe:

Frequency band of operation 2400 to 2483.5 MHz.

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

**DON'T** attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.



廢電池請回收

**Please dispose of used batteries properly, following local regulations.** Do not incinerate.

**QTY: 1 EA**



**Manufactured For:** Bose Corporation, 100 The Mountain Road, Framingham, MA 01701



Do not use if package is damaged.



This product does not contain natural rubber latex.



This product is provided non-sterile.



+45C

### China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
Toxic or Hazardous Substances and Elements						
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364. 0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

### Taiwan Restriction of Hazardous Substances Table

Equipment name: Powered Speaker, Type designation: 433948						
Restricted substances and its chemical symbols						
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	o	o	o	o	o
Metal Parts	-	o	o	o	o	o
Plastic Parts	o	o	o	o	o	o
Speakers	-	o	o	o	o	o
Cables	-	o	o	o	o	o
<b>Note 1:</b> "o" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. <b>Note 2:</b> The "-" indicates that the restricted substance corresponds to the exemption.						

This product complies with ANSI Z80.3, AS/NZS 1067.1, and EN ISO 12312-1.

Tinted eyewear is not recommended to be worn for night driving.



NOT SUITABLE FOR DRIVING IN TWILIGHT OR AT NIGHT. NOT SUITABLE FOR DRIVING AT NIGHT OR UNDER CONDITIONS OF DULL LIGHT.

The product is designed to block greater than 99% UVA and UVB light energy. This product is in compliance with ANSI Z80.3.

Only lenses approved by Bose should be used with the Frames Soprano or Frames Tenor product.

Not for direct observation of the sun.

Not for protection against artificial light sources, e.g. solaria.

Not for use as eye protection against mechanical impact hazards.

When not in use, store the product in the carry case provided.

**EU FILTER CATEGORY:** ISO 12312-1 CAT. 3

**AUSTRALIAN LENS CATEGORY:** 1067.1 CAT. 3



These sunglasses provide a high level of sun glare reduction and good UV protection.

**UV Rating:** UV 380 cut

### Please complete and retain for your records

The frames serial number is located on the left temple, and the model/reference number is located on the right temple.

Serial number: \_\_\_\_\_

Model number: \_\_\_\_\_

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to [global.Bose.com/register](https://global.Bose.com/register)



**Date of Manufacture:** The eighth digit in the serial number indicates the year of manufacture; "0" is 2010 or 2020.

**China Importer:** Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100

**EU Importer:** Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

**Taiwan Importer:** Bose Taiwan Branch, 9F-A1, No. 10, Section 3, Minsheng East Road, Taipei City 104, Taiwan  
Phone Number: +886-2-2514 7676

**Mexico Importer:** Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

**UK Importer:** Bose Limited, Bose House, Quayside Chatham Maritime, Chatham, Kent, ME4 4QZ, United Kingdom

**Input Rating:** 5V --- 500mA

The CMIIT ID is located on the inside front temple.



BMD0011

**Security Information**

This product is capable of receiving security updates from Bose automatically when connected to the Bose Music app. In order to receive security updates via the mobile application, you must complete the product setup process in the Bose Music app. **If you do not complete the setup process, you will be responsible for installing security updates that Bose makes available via [btu.bose.com](https://btu.bose.com)**

Apple, the Apple logo, iPad, iPhone, iPod, and Siri are trademarks of Apple Inc., registered in the U.S. and other countries. The trademark “iPhone” is used in Japan with a license from Aiphone K.K. App Store is a service mark of Apple Inc.

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

The *Bluetooth*<sup>®</sup> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

Google and Google Play are trademarks of Google LLC.

Bose, Bose Frames, and Bose Music are trademarks of Bose Corporation.

Bose Corporation Headquarters: 1-877-230-5639

©2021 Bose Corporation. No part of this work may be reproduced, modified, distributed, or otherwise used without prior written permission.

The following license disclosures apply to certain third-party software packages used as components in the product.

Package: Nanopb

Copyright © 2011 Petteri Aimonen <jpa at nanopb.mail.kapsi.fi>. The Nanopb package is subject to the license terms reprinted below.

**Zlib license**

© 2011 Petteri Aimonen <jpa at nanopb.mail.kapsi.fi>

This software is provided 'as-is', without any express or implied warranty. In no event will the authors be held liable for any damages arising from the use of this software.

Permission is granted to anyone to use this software for any purpose, including commercial applications, and to alter it and redistribute it freely, subject to the following restrictions:

1. The origin of this software must not be misrepresented; you must not claim that you wrote the original software. If you use this software in a product, an acknowledgment in the product documentation would be appreciated but is not required.
2. Altered source versions must be plainly marked as such, and must not be misrepresented as being the original software.
3. This notice may not be removed or altered from any source distribution.

Package: Mbed TLS 2.16.1

© ARM Limited. All rights reserved. The Mbed TLS package is subject to the license terms reprinted below.

Apache 2.0 License

**Apache License**

Version 2.0, January 2004

<http://www.apache.org/licenses/>

**TERMS AND CONDITIONS FOR USE, REPRODUCTION, AND DISTRIBUTION**

1. Definitions.

“License” shall mean the terms and conditions for use, reproduction, and distribution as defined by Sections 1 through 9 of this document.

“Licensor” shall mean the copyright owner or entity authorized by the copyright owner that is granting the License.

“Legal Entity” shall mean the union of the acting entity and all other entities that control, are controlled by, or are under common control with that entity. For the purposes of this definition, “control” means (i) the power, direct or indirect, to cause the direction or management of such entity, whether by contract or otherwise, or (ii) ownership of fifty percent (50%) or more of the outstanding shares, or (iii) beneficial ownership of such entity.

“You” (or “Your”) shall mean an individual or Legal Entity exercising permissions granted by this License.

“Source” form shall mean the preferred form for making modifications, including but not limited to software source code, documentation source, and configuration files.

“Object” form shall mean any form resulting from mechanical transformation or translation of a Source form, including but not limited to compiled object code, generated documentation, and conversions to other media types.

“Work” shall mean the work of authorship, whether in Source or Object form, made available under the License, as indicated by a copyright notice that is included in or attached to the work (an example is provided in the Appendix below).

“Derivative Works” shall mean any work, whether in Source or Object form, that is based on (or derived from) the Work and for which the editorial revisions, annotations, elaborations, or other modifications represent, as a whole, an original work of authorship. For the purposes of this License, Derivative Works shall not include works that remain separable from, or merely link (or bind by name) to the interfaces of, the Work and Derivative Works thereof.



“Contribution” shall mean any work of authorship, including the original version of the Work and any modifications or additions to that Work or Derivative Works thereof, that is intentionally submitted to Licensor for inclusion in the Work by the copyright owner or by an individual or Legal Entity authorized to submit on behalf of the copyright owner. For the purposes of this definition, “submitted” means any form of electronic, verbal, or written communication sent to the Licensor or its representatives, including but not limited to communication on electronic mailing lists, source code control systems, and issue tracking systems that are managed by, or on behalf of, the Licensor for the purpose of discussing and improving the Work, but excluding communication that is conspicuously marked or otherwise designated in writing by the copyright owner as “Not a Contribution.”

“Contributor” shall mean Licensor and any individual or Legal Entity on behalf of whom a Contribution has been received by Licensor and subsequently incorporated within the Work.

2. **Grant of Copyright License.** Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable copyright license to reproduce, prepare Derivative Works of, publicly display, publicly perform, sublicense, and distribute the Work and such Derivative Works in Source or Object form.
3. **Grant of Patent License.** Subject to the terms and conditions of this License, each Contributor hereby grants to You a perpetual, worldwide, non-exclusive, no-charge, royalty-free, irrevocable (except as stated in this section) patent license to make, have made, use, offer to sell, sell, import, and otherwise transfer the Work, where such license applies only to those patent claims licensable by such Contributor that are necessarily infringed by their Contribution(s) alone or by combination of their Contribution(s) with the Work to which such Contribution(s) was submitted. If You institute patent litigation against any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Work or a Contribution incorporated within the Work constitutes direct or contributory patent infringement, then any patent licenses granted to You under this License for that Work shall terminate as of the date such litigation is filed.
4. **Redistribution.** You may reproduce and distribute copies of the Work or Derivative Works thereof in any medium, with or without modifications, and in Source or Object form, provided that You meet the following conditions:
  - a. You must give any other recipients of the Work or Derivative Works a copy of this License; and
  - b. You must cause any modified files to carry prominent notices stating that You changed the files; and
  - c. You must retain, in the Source form of any Derivative Works that You distribute, all copyright, patent, trademark, and attribution notices from the Source form of the Work, excluding those notices that do not pertain to any part of the Derivative Works; and
  - d. If the Work includes a “NOTICE” text file as part of its distribution, then any Derivative Works that You distribute must include a readable copy of the attribution notices contained within such NOTICE file, excluding those notices that do not pertain to any part of the Derivative Works, in at least one of the following places: within a NOTICE text file distributed as part of the Derivative Works; within the Source form or documentation, if provided along with the Derivative Works; or, within a display generated by the Derivative Works, if and wherever such third-party notices normally appear. The contents of the NOTICE file are for informational purposes only and do not modify the License. You may add Your own attribution notices within Derivative Works that You distribute, alongside or as an addendum to the NOTICE text from the Work, provided that such additional attribution notices cannot be construed as modifying the License.

You may add Your own copyright statement to Your modifications and may provide additional or different license terms and conditions for use, reproduction, or distribution of Your modifications, or for any such Derivative Works as a whole, provided Your use, reproduction, and distribution of the Work otherwise complies with the conditions stated in this License.
5. **Submission of Contributions.** Unless You explicitly state otherwise, any Contribution intentionally submitted for inclusion in the Work by You to the Licensor shall be under the terms and conditions of this License, without any additional terms or conditions. Notwithstanding the above, nothing herein shall supersede or modify the terms of any separate license agreement you may have executed with Licensor regarding such Contributions.
6. **Trademarks.** This License does not grant permission to use the trade names, trademarks, service marks, or product names of the Licensor, except as required for reasonable and customary use in describing the origin of the Work and reproducing the content of the NOTICE file.

7. Disclaimer of Warranty. Unless required by applicable law or agreed to in writing, Licensor provides the Work (and each Contributor provides its Contributions) on an “AS IS” BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied, including, without limitation, any warranties or conditions of TITLE, NON-INFRINGEMENT, MERCHANTABILITY, or FITNESS FOR A PARTICULAR PURPOSE. You are solely responsible for determining the appropriateness of using or redistributing the Work and assume any risks associated with Your exercise of permissions under this License.
8. Limitation of Liability. In no event and under no legal theory, whether in tort (including negligence), contract, or otherwise, unless required by applicable law (such as deliberate and grossly negligent acts) or agreed to in writing, shall any Contributor be liable to You for damages, including any direct, indirect, special, incidental, or consequential damages of any character arising as a result of this License or out of the use or inability to use the Work (including but not limited to damages for loss of goodwill, work stoppage, computer failure or malfunction, or any and all other commercial damages or losses), even if such Contributor has been advised of the possibility of such damages.
9. Accepting Warranty or Additional Liability. While redistributing the Work or Derivative Works thereof, You may choose to offer, and charge a fee for, acceptance of support, warranty, indemnity, or other liability obligations and/or rights consistent with this License. However, in accepting such obligations, You may act only on Your own behalf and on Your sole responsibility, not on behalf of any other Contributor, and only if You agree to indemnify, defend, and hold each Contributor harmless for any liability incurred by, or claims asserted against, such Contributor by reason of your accepting any such warranty or additional liability.

END OF TERMS AND CONDITIONS

©2020 Bose Corporation

Licensed under the Apache License, Version 2.0 (the “License”); you may not use this file except in compliance with the License.

You may obtain a copy of the License at: <http://www.apache.org/licenses/LICENSE-2.0>

Unless required by applicable law or agreed to in writing, software distributed under the License is distributed on an “AS IS” BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied.

See the License for the specific language governing permissions and limitations under the License.

**WHAT'S IN THE CARTON**

Contents ..... 13

**BOSE MUSIC APP SETUP**

Download the Bose Music app ..... 14  
 Add the frames to an existing account ..... 14

**SWEAT AND WEATHER RESISTANCE ..... 15**

**POWER**

Power on ..... 16  
 Power off ..... 17  
     Flip-to-Off ..... 17  
     Auto-off using motion detection ..... 17

**FRAMES CONTROLS**

Media playback ..... 18  
 Volume ..... 19  
     Increase volume ..... 19  
     Decrease volume ..... 19  
 Phone calls ..... 20  
     Call notifications ..... 20  
 Access voice control ..... 20

**BATTERY**

Charge the frames ..... 21  
 Check the frames battery level ..... 21  
     Hear battery notifications ..... 21  
     View the battery level ..... 21

**FRAMES STATUS**

*Bluetooth*<sup>®</sup> connection status..... 22

Battery status..... 23

Error status..... 23

**BLUETOOTH CONNECTIONS**

Connect using the *Bluetooth* menu on your mobile device ..... 24

Disconnect a mobile device..... 25

Reconnect a mobile device..... 25

Clear the frames device list..... 25

**CARE AND MAINTENANCE**

Store the frames..... 26

Maintain the frames..... 27

Replacement parts and accessories..... 28

Limited warranty ..... 28

Serial and model/reference number locations..... 28

**TROUBLESHOOTING**

Try these solutions first ..... 29

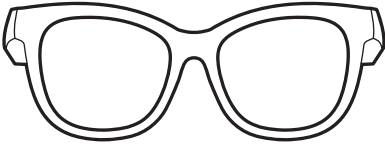
Other solutions ..... 29

**LABEL SYMBOLS**

Symbols and descriptions..... 32

## CONTENTS

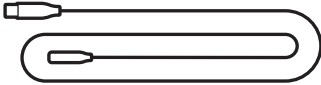
Confirm that the following parts are included:



Bose Frames



Carry case



Charging cable



Cleaning cloth

**NOTE:** If any part of the product is damaged, don't use it. Contact your authorized Bose dealer or Bose customer service.

Visit: [worldwide.bose.com/Support/Soprano](https://worldwide.bose.com/Support/Soprano)  
[worldwide.bose.com/Support/Tenor](https://worldwide.bose.com/Support/Tenor)

The Bose Music app lets you set up and control the frames from any mobile device, such as a smartphone or tablet.

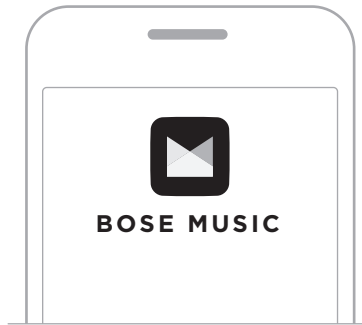
Using the app, you can customize power settings, choose your voice prompt language, and get new features.

**NOTE:** If you have already created a Bose account in the app for another Bose product, see “Add the frames to an existing account.”

## DOWNLOAD THE BOSE MUSIC APP

1. On your mobile device, download the Bose Music app.

**NOTE:** If you're located in mainland China, download the Bose音乐 app.



2. Follow the app instructions.

## ADD THE FRAMES TO AN EXISTING ACCOUNT

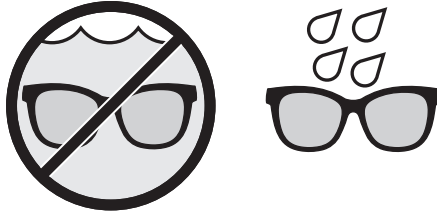
1. Press and hold the button on the right temple until you hear “Ready to connect,” or see the status light blink blue.
2. In the Bose Music app, go to the My Products screen and add your frames.

**NOTE:** If the app can't find the frames, see “Bose Music app can't find frames” on page 30.

The frames are rated IPX2 water resistant. They are designed to be sweat and weather resistant against drops of water but aren't meant to be submerged under water.

**CAUTIONS:**

- Do NOT swim or shower with the frames.
- Do NOT submerge the frames.

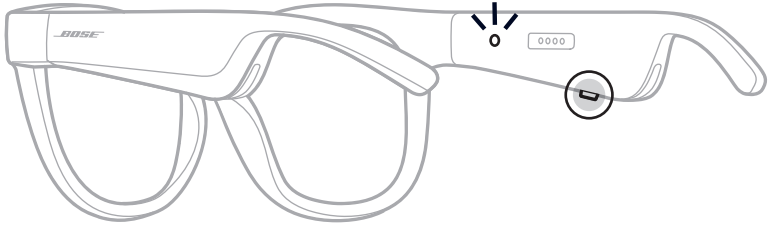


**NOTE:** IPX2 is not a permanent condition, and resistance might decrease as a result of normal wear.

## POWER ON

Press the button on the right temple.

The status light blinks white twice then glows according to the *Bluetooth* connection status (see page 22). A voice prompt announces the battery level and *Bluetooth* connection status.

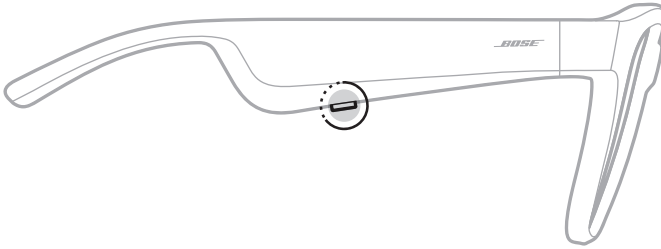


**NOTE:** The frames ship with a partial charge and may need to wake up before first time use. To wake up the frames, connect the frames to power for 2 seconds and then disconnect (see page 21). After, try powering on again.



## POWER OFF

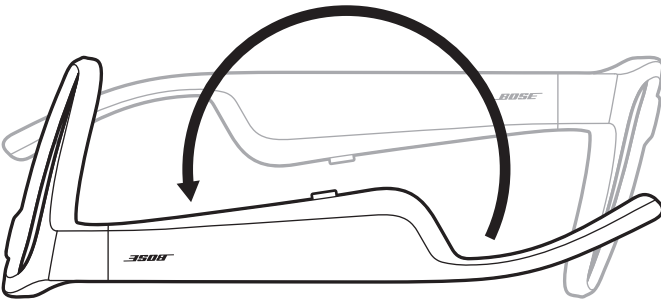
Press and hold the button until you hear a tone.



The status light blinks white twice then fades to black.

## Flip-to-Off

Flip the frames upside down for 2 seconds.



The status light blinks white twice then fades to black.

### NOTE:

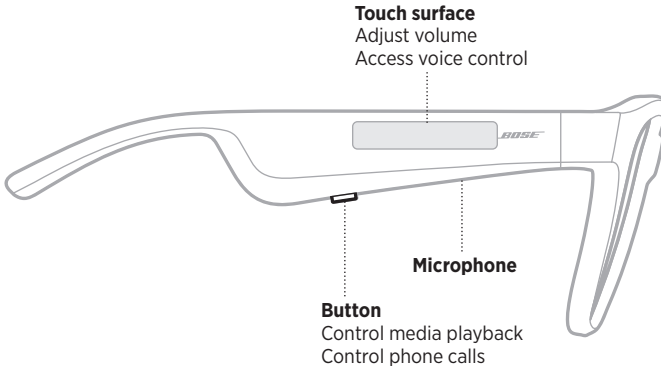
- After the frames power off, you can move them in any orientation.
- You can disable Flip-to-Off in the Bose Music app. You can access this option from the Settings menu.

## Auto-off using motion detection

The frames use motion detection to identify when they aren't being used. When the frames haven't moved for 10 minutes, they automatically power off.

**NOTE:** You can disable Motion Detection in the Bose Music app. You can access this option from the Settings menu.

Use the button and touch surface on the right temple to control media playback, volume, phone calls, and voice control.



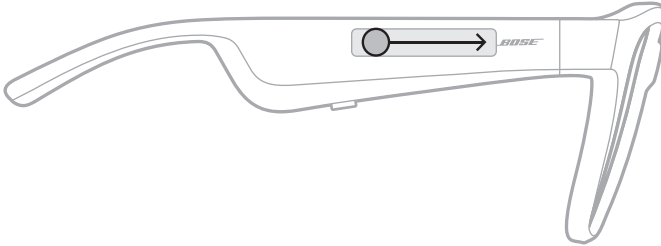
## MEDIA PLAYBACK

CONTROL	WHAT TO DO
<b>Play/Pause</b>	Press the button.
<b>Skip forward</b>	Double-press the button.
<b>Skip backward</b>	Triple-press the button.

## VOLUME

### Increase volume

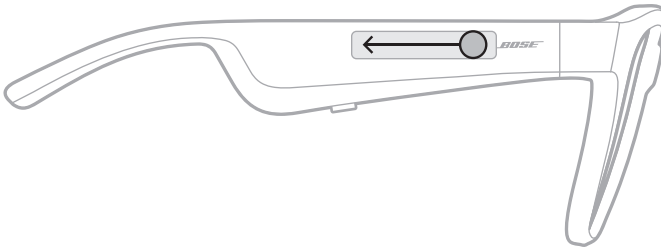
Swipe forward on the touch surface.



**NOTE:** You hear a tone when the volume reaches the maximum level.

### Decrease volume

Swipe backward on the touch surface.



**NOTE:** You hear a tone when the volume reaches the minimum level.

## PHONE CALLS

CONTROL	WHAT TO DO
Answer/End a call	Press the button.
Decline an incoming call	Double-press the button.
Answer a second incoming call and put the current call on hold	While on a call, press the button.
Decline a second incoming call and stay on the current call	While on a call, double-press the button.

**NOTE:** To use all phone call controls, run available software updates in the Bose Music app.

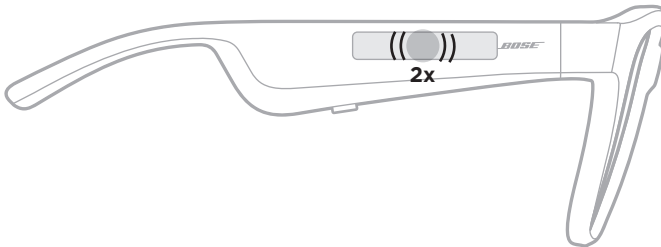
### Call notifications

A voice prompt announces incoming callers and call status.

## ACCESS VOICE CONTROL

The frames microphone acts as an extension of the microphone in your mobile device. Using the touch surface on the right temple, you can access the voice control capabilities on your device to make/take calls or ask Siri or your Google Assistant to play music, tell you the weather, give you the score of a game, and more.

Double-tap the touch surface to access voice control on your device.

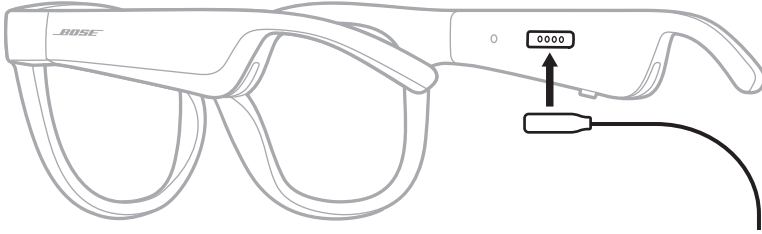


You hear a tone when voice control is active.

## CHARGE THE FRAMES

1. Align the pins on the charging cable with the charging port on the right temple.

**NOTE:** The pins must be correctly oriented with the charging port to successfully charge the frames.



2. Lightly press the pins against the charging port until they magnetically snap into place.
3. Connect the other end to a USB-A wall charger (not provided).

**CAUTION:** Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

While charging, the status light blinks white. When the battery is fully charged, the status light glows solid white (see page 23).

### NOTES:

- The frames don't play audio while charging.
- Don't wear the frames while charging.

## CHECK THE FRAMES BATTERY LEVEL

### Hear battery notifications

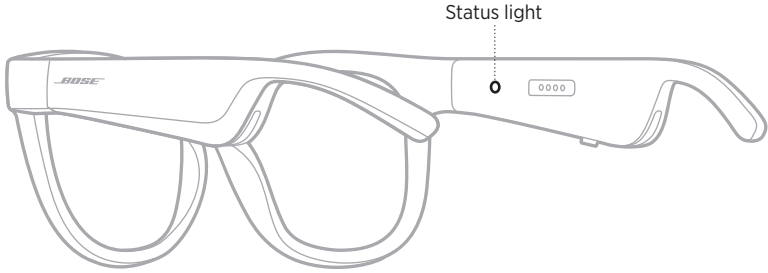
Each time you power on the frames, a voice prompt announces the battery level.

While using the frames, a voice prompt announces if the battery needs to be charged.

### View the battery level

- Check the home screen in the Bose Music app.
- When the status light blinks red, the frames need to be charged.

The frames status light is located on the inside of the right temple.



## **BLUETOOTH CONNECTION STATUS**

Shows the *Bluetooth* connection status of mobile devices.

LIGHT ACTIVITY	SYSTEM STATE
<b>Slowly blinks blue</b>	Ready to connect
<b>Quickly blinks blue</b>	Connecting
<b>Solid blue (10 seconds)</b>	Connected

## BATTERY STATUS

Shows the frames battery charge level.

LIGHT ACTIVITY	SYSTEM STATE
Blinks red (10 seconds)	Need to charge
Blinks white	Charging
Solid white	Full charge

## ERROR STATUS

Shows the error status.

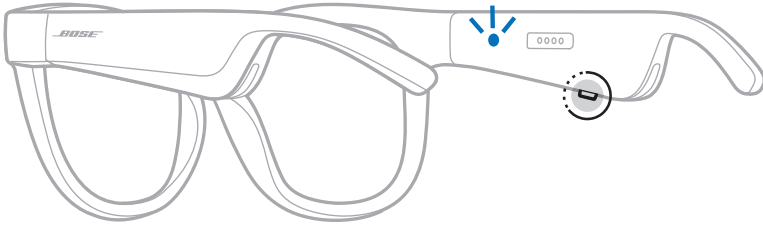
LIGHT ACTIVITY	SYSTEM STATE
Blinks red and white (repeated)	Error - contact Bose customer service

## CONNECT USING THE *BLUETOOTH* MENU ON YOUR MOBILE DEVICE

You can store up to eight devices in the frames device list. You can connect and play audio from only one device at a time.

**NOTE:** To get the best experience, set up and connect your mobile device using the Bose Music app (see page 14).

1. With the frames powered on, press and hold the button on the right temple until you hear “Ready to connect” or see the status light blink blue.

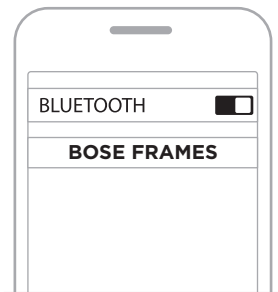


2. On your device, enable the *Bluetooth* feature.

**NOTE:** The *Bluetooth* feature is usually found from the Settings menu.

3. Select your frames from the device list.

**NOTE:** Look for the name you entered for your frames in the Bose Music app. If you didn't name your frames, the default name appears.



Once connected, you hear “Connected to <mobile device name>” or see the status light glow solid blue then fade to black.



## DISCONNECT A MOBILE DEVICE

Use the Bose Music app to disconnect your mobile device.

**TIP:** You can also use *Bluetooth* settings to disconnect your device. Disabling the *Bluetooth* feature disconnects all other devices.

## RECONNECT A MOBILE DEVICE

When powered on, the frames try to connect with the most recently-connected device.

**NOTE:** The device must be within range (30 ft or 9 m) and powered on.

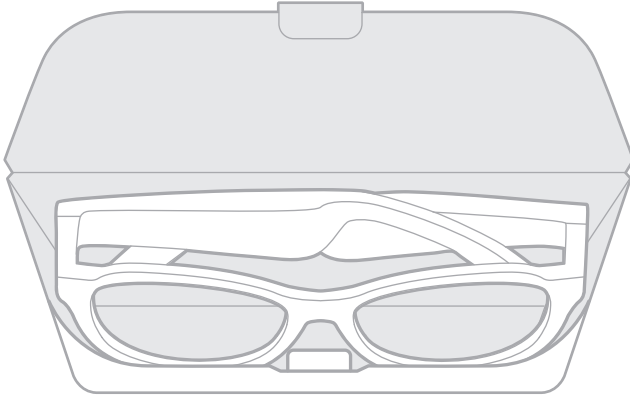
## CLEAR THE FRAMES DEVICE LIST

1. With the frames powered on, press and hold the button on the right temple for 10 seconds until you hear “*Bluetooth* device list cleared” or see the status light blink blue.
2. Delete your frames from the *Bluetooth* list on your device.  
All devices are cleared, and the frames are ready to connect.

## STORE THE FRAMES

The frames collapse for easy, convenient storage.

1. Fold the temples inward towards the lenses so the temples lay flat.
2. Place the frames in the case with the lenses facing towards the front of the case.



### NOTES:

- Make sure to power off the frames when not in use.
- Before storing the frames for more than a few months, make sure the battery is fully charged.

## **MAINTAIN THE FRAMES**

After each use, wipe both sides of the lenses and all parts of the frame with the provided cleaning cloth or a dry cloth.

### **CAUTIONS:**

- Do NOT use any sprays near the frames.
- Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow liquids to spill into any openings.

## REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: [worldwide.bose.com/Support/Soprano](https://worldwide.bose.com/Support/Soprano)  
[worldwide.bose.com/Support/Tenor](https://worldwide.bose.com/Support/Tenor)

**NOTE:** For information about how to replace lenses, refer to the instructions provided with your lens accessories.

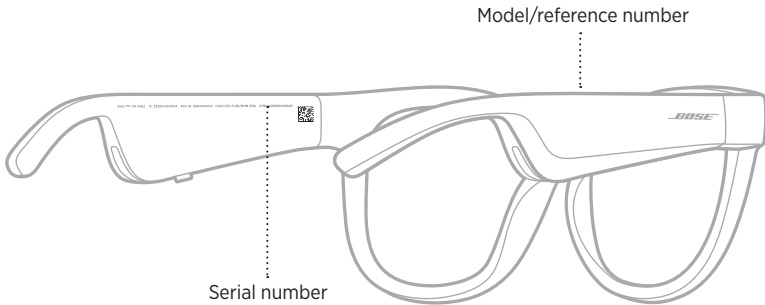
## LIMITED WARRANTY

The frames are covered by a limited warranty. Visit our website at [global.bose.com/warranty](https://global.bose.com/warranty) for details of the limited warranty.

To register your product, visit [global.bose.com/register](https://global.bose.com/register) for instructions. Failure to register will not affect your limited warranty rights.

## SERIAL AND MODEL/REFERENCE NUMBER LOCATIONS

The serial number is located on the inner left temple, and the model/reference number is located on the inner right temple.



## TRY THESE SOLUTIONS FIRST

If you experience problems with the frames:

- Power on the frames (see page 16).
- Connect the frames to power for 2 seconds and then disconnect (see page 21).
- Charge the battery (see page 21).
- Check the state of the status lights (see page 22).
- Make sure your mobile device supports *Bluetooth* connections.
- Download the Bose Music app and run available software updates.
- Increase the volume on the frames, your mobile device, and/or your audio/streaming app.
- Connect another mobile device (see page 24).

## OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.






















Visit: [worldwide.Bose.com/Contact](https://worldwide.Bose.com/Contact)

PROBLEM	WHAT TO DO
<b>Frames don't connect with mobile device</b>	<p>On your device:</p> <ul style="list-style-type: none"> <li>• Turn the <i>Bluetooth</i> feature off and then on.</li> <li>• Delete the frames from the <i>Bluetooth</i> list on your device. Connect again (see page 24).</li> </ul> <p>Move your device closer to the frames and away from any interference or obstructions.</p> <p>Connect a different mobile device (see page 24).</p> <p>To see how-to videos, visit: <a href="https://worldwide.Bose.com/Support/Tenor">worldwide.Bose.com/Support/Tenor</a> or <a href="https://worldwide.Bose.com/Support/Soprano">worldwide.Bose.com/Support/Soprano</a></p> <p>Clear the frames device list (see page 25). Connect again.</p>
<b>Bose Music app doesn't work on device</b>	<p>Make sure the Bose Music app is compatible with your device.</p> <p>Uninstall the Bose Music app on your device then reinstall the app (see page 14).</p>

















<b>PROBLEM</b>	<b>WHAT TO DO</b>
<b>Bose Music app can't find frames</b>	<p>Power on the frames (see page 16).</p> <p>Press and hold the button on the right temple until you hear "Ready to connect" or see the status light blink blue.</p> <p>In the Bose Music app, run available software updates.</p>
<b>Intermittent <i>Bluetooth</i> connection</b>	<p>Clear the frames device list (see page 25). Connect again (see page 24).</p> <p>Move the mobile device closer to the frames.</p>
<b>No sound</b>	<p>Press play on your mobile device to make sure audio is playing.</p> <p>Move your device closer to the frames and away from any interference or obstruction.</p> <p>Use a different music source.</p> <p>Connect a different device (see page 24).</p>
<b>Poor sound quality</b>	<p>Use a different music source.</p> <p>Connect a different mobile device.</p> <p>Move the device closer to the frames and away from any interference or obstructions.</p> <p>Turn off any audio enhancement features on your device or your audio/streaming app.</p>
<b>Microphone isn't picking up sound</b>	<p>Make sure the microphone opening on the right temple is not blocked.</p> <p>Try another phone call.</p> <p>Try another compatible device.</p>
<b>Frames don't charge</b>	<p>Make sure the pins on the charging cable are correctly aligned with the charging port on the frames and magnetically snapped into place.</p> <p>Secure both ends of the charging cable.</p> <p>If the frames have been exposed to high or low temperatures, let the frames return to room temperature and then try charging again.</p> <p>Try a different USB wall charger.</p>

PROBLEM	WHAT TO DO
<b>Frames don't respond to touch control</b>	<p>Make sure you are tapping the correct touch control surface (see page 18).</p> <p>Make sure your hands are dry.</p> <p>If your hair is wet, make sure it isn't interfering with the touch surface.</p> <p>If wearing gloves, remove them before tapping the touch control surface.</p>
<b>Can't adjust volume</b>	<p>Make sure you are swiping the correct touch control surface (see page 18).</p> <p>Make sure your hands are dry.</p> <p>If your hair is wet, make sure it isn't interfering with the touch surface.</p> <p>If wearing gloves, remove them before tapping the touch control surface.</p>
<b>Can't use phone call controls</b>	<p>In the Bose Music app, run available software updates.</p>
<b>Device not responding to button presses</b>	<p>In the Bose Music app, run available software updates.</p> <p>For multi-press functions: vary speed of presses.</p> <p>Make sure your music app supports the function.</p> <p>Power off and then power on your frames.</p> <p>On your device:</p> <ul style="list-style-type: none"> <li>• Turn the <i>Bluetooth</i> feature off and then on.</li> <li>• Delete the frames from the <i>Bluetooth</i> list on your device. Connect again (see page 24).</li> </ul> <p>Try another compatible device.</p>

## SYMBOLS AND DESCRIPTIONS

SYMBOL	DESCRIPTION
	Bluetooth
	CE certification mark
	Choking hazard
	Catalogue number
	China ROHS battery
	Customer support
	Date of manufacture
	Documentation
	Do not use if package is damaged
	Does not contain latex
	Downloads
	Energy efficiency verification
	FCC certification
	Forum
	High protection against sunglare
	Green Dot trademark symbol
	Japan battery recycling
	KCC certification
	Keep dry
	Magnetic interference
	Manufacturer



SYMBOL	DESCRIPTION
	NCC certification
	NOM NYCE certification
	Non-sterile
	NOT SUITABLE FOR DRIVING IN TWILIGHT OR AT NIGHT
	Phone
	Regulatory compliance mark
	Refer to instructions for use
	Security information
	Serial number
	Singapore IMDA compliance
	Taiwan battery recycling
	Temperature limit
	UKCA certification mark
	Videos
	Warnings/Cautions
	Waste of electrical and electronic equipment directive symbol



856770-0010